

# FAQS:

## How can I pay?

Come in to the Smoky Lake Town Office to submit your order and pre-pay by cash or debit. You'll be asked to provide your name and phone number as the primary contact. Additionally, you'll be asked to provide a secondary contact name and phone number in the event you will require someone else to pick-up your order.

## What if I can't pickup my order?

If you know you will be unavailable at the time of pickup, please arrange with someone you know to collect your order. Please provide the alternate contact person with the White Receipt as proof of purchase when they pickup at Anderson's.

## What if I miss my order pickup?

Orders not collected cannot be refunded and will be donated to the Smoky Lake Food Bank to ensure no food is wasted.

## What if I have dietary restrictions?

Please advise at the point of order if you have an allergy, health restrictions or dietary commitments for health, religious or ethical reasons. E.g. ensure when ordering protein baskets you indicate if you'd like to take advantage of the no-pork option.

## What if I want to order more than 1 basket of each option?

You can order any number of produce and protein baskets as needed for your household.

PROGRAM PARTNERS







## Community Food Basket Program

## Why:

In March, in partnership with Anderson Food Market, the Town of Smoky Lake FCSS announced that we would be running a "Living Well, Spending Less Food Basket Program" pilot from March through May. The goal of the pilot was to gauge the demand for a program designed to provide community members with affordable, accessible food options.

We are pleased to announce that after seeing the number of community members accessing this program, and the overwhelmingly positive feedback received on the value of the basket quality and content, this program will now be considered an ongoing program moving forward.

## How does it work?

**What:** There are two types of baskets available to order and baskets may be ordered in any quantity combination.

**Who:** Open to ALL community members! Everyone can take advantage of this program.

# Community Food Basket Program

## When:

### 2023 Order Due Dates:

- 1st Friday of the month
- May 5
  - June 2
  - July 7
  - August 4
  - September 4 (moved for STAT)
  - October 6
  - November 3
  - December 1

**Order/Payment Location:** To place your order and make payment, please come in person to the Town Office.

For any questions, please call FCSS at

**780-656-3674**

### 2023 Order Pickup Dates:

3rd Friday of the month

- May 19
- June 16
- July 21
- August 18
- September 15
- October 20
- November 17
- December 15

### Pickup Location:

Anderson Food Market

### Note:

Participants are responsible for picking up their food order on pick up day.

**Any unclaimed orders will be donated to the Smoky Lake Food Bank.**

*Photos depict contents of March 2023 basket contents, basket contents will vary from month to month.*



**Produce Basket: \$15/Basket**  
3 types of fruit  
3 types of vegetables

**Protein Basket: \$20/Basket**  
2-3 fresh/frozen meats  
\*no pork option available

